

10 March 2023

Dear Healthcare Provider

RE: CHANGE OF SCHEME ADMINISTRATORS

1. Reference is made to the above subject matter as well as to the correspondence previously made on the same matter through the letter dated 20 December 2022.
2. In line with the above-mentioned letter, Providers were informed that the Scheme will change Administrators **from Associated Fund Administrators (AFA) to Health Risk Management Botswana (HRMB)** effective 01 April 2023.
3. **This new correspondence seeks to inform Providers that the date of change of Scheme Administrators has been moved to 01 July 2023. To that end, AFA will continue as Scheme Administrators until 30 June 2023.**
4. As previously communicated, the new Administrator, HRMB, is a locally registered medical aid scheme administration and health risk management company. More details on HRMB, including their office locations and contact details, will be shared in due course.
5. Once again, Providers are assured that while this is a major change for the Scheme, relevant measures are being put in place to ensure a seamless transition from AFA to HRMB that will not disrupt service or disadvantage Providers in any way. More information on this development will be shared through all communication media (i.e. radio, newspapers and television) as well as through the Scheme's website and social media pages over the next few months.
6. For any questions regarding the contents of this letter, Providers can contact **Ms Lesire Sebowe** through email lsebowe@bpomas.co.bw and office line 3702913.

Yours Sincerely



Thulaganyo Molebatsi

Principal Officer & Chief Executive Officer